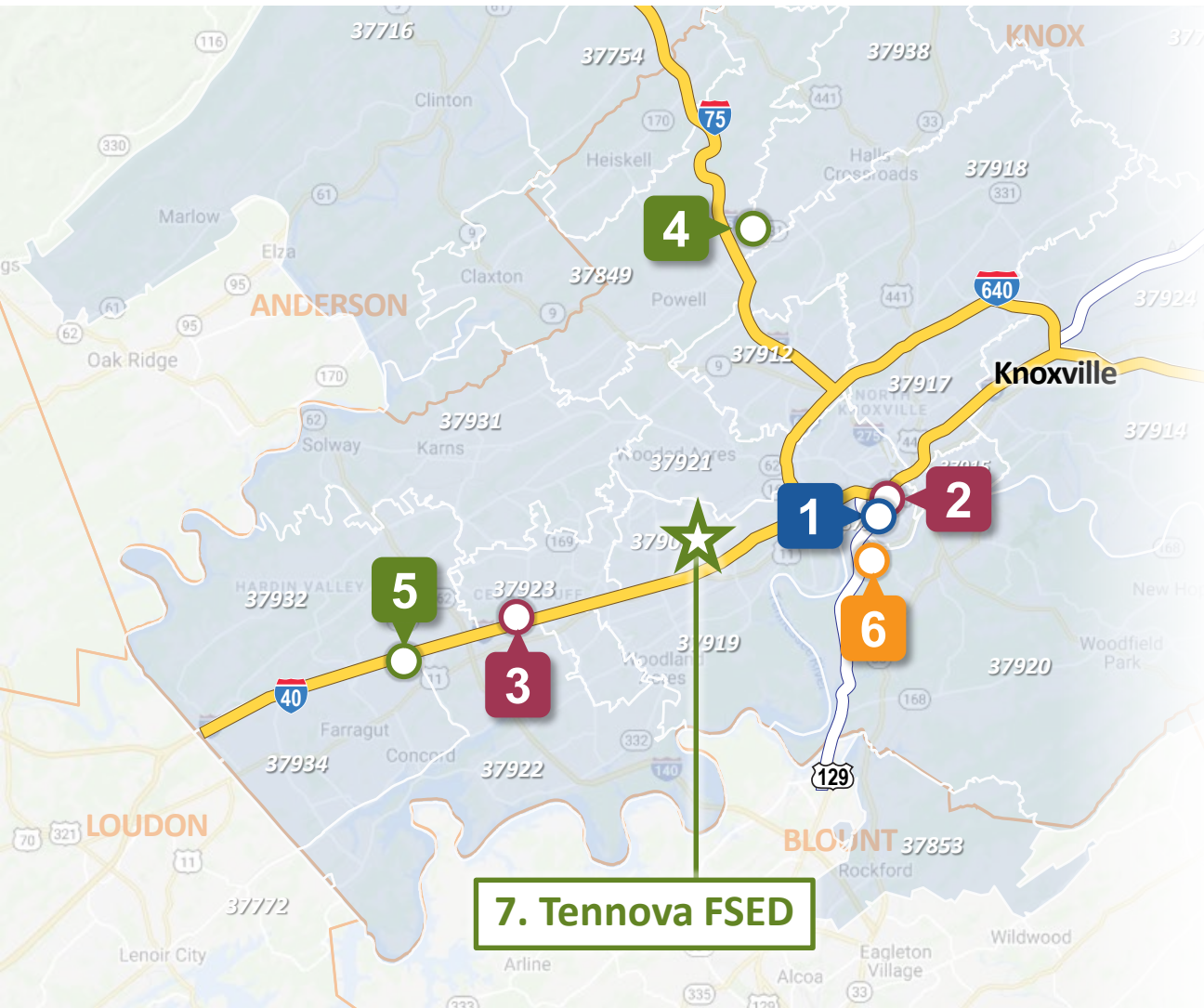


Opposition of Covenant Health to Tennova FSED

Knox County, Knoxville Tennessee



Zoom in of the ED Locations Servicing Knox County

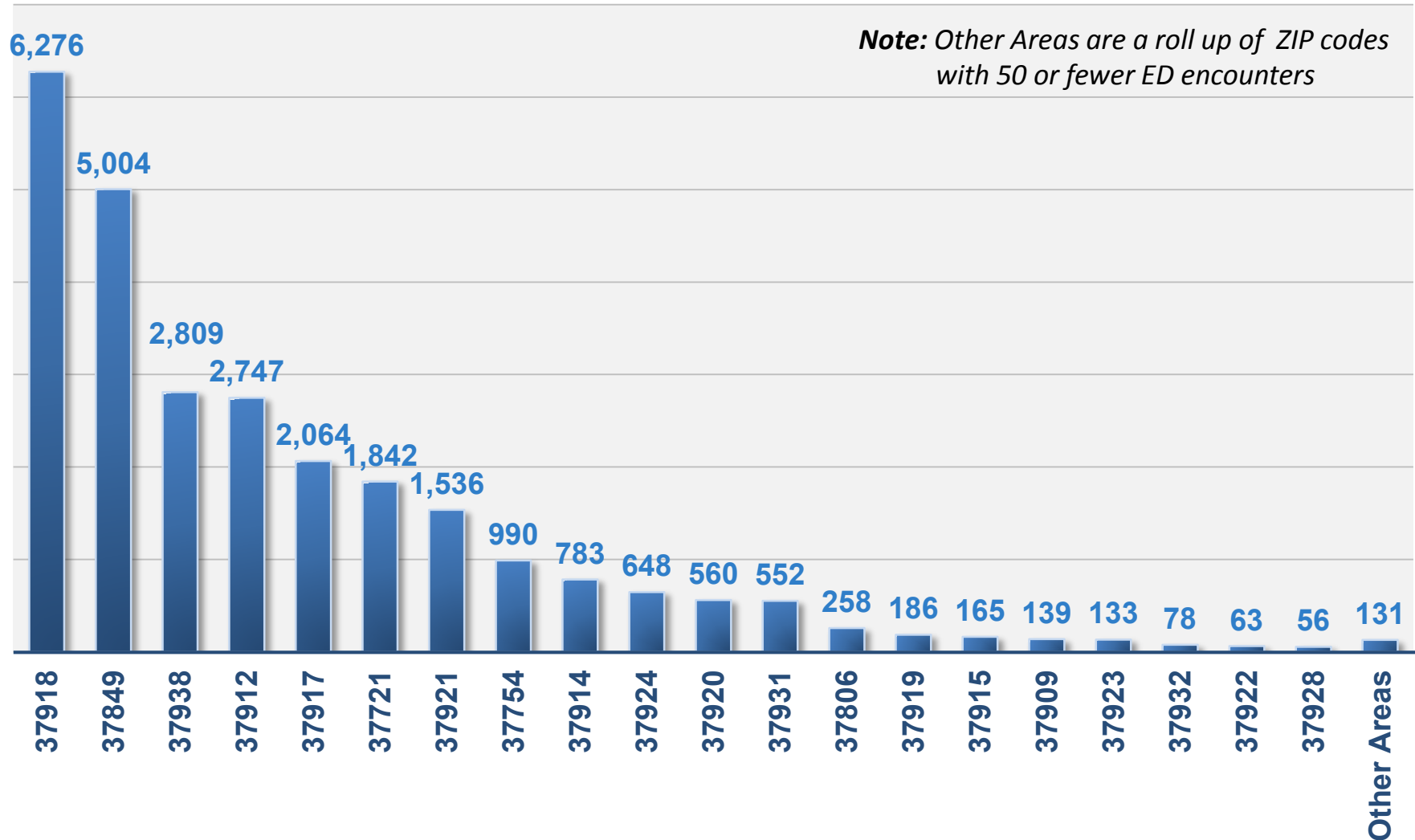


1. East Tennessee Children's Hospital
2. Fort Sanders Regional Medical Center
3. Parkwest Medical Center
4. Tennova-North Knoxville Hospital
5. Tennova-Turkey Creek Hospital
6. University of Tennessee Medical Center
7. Tennova FSED 

North Knoxville Medical Center

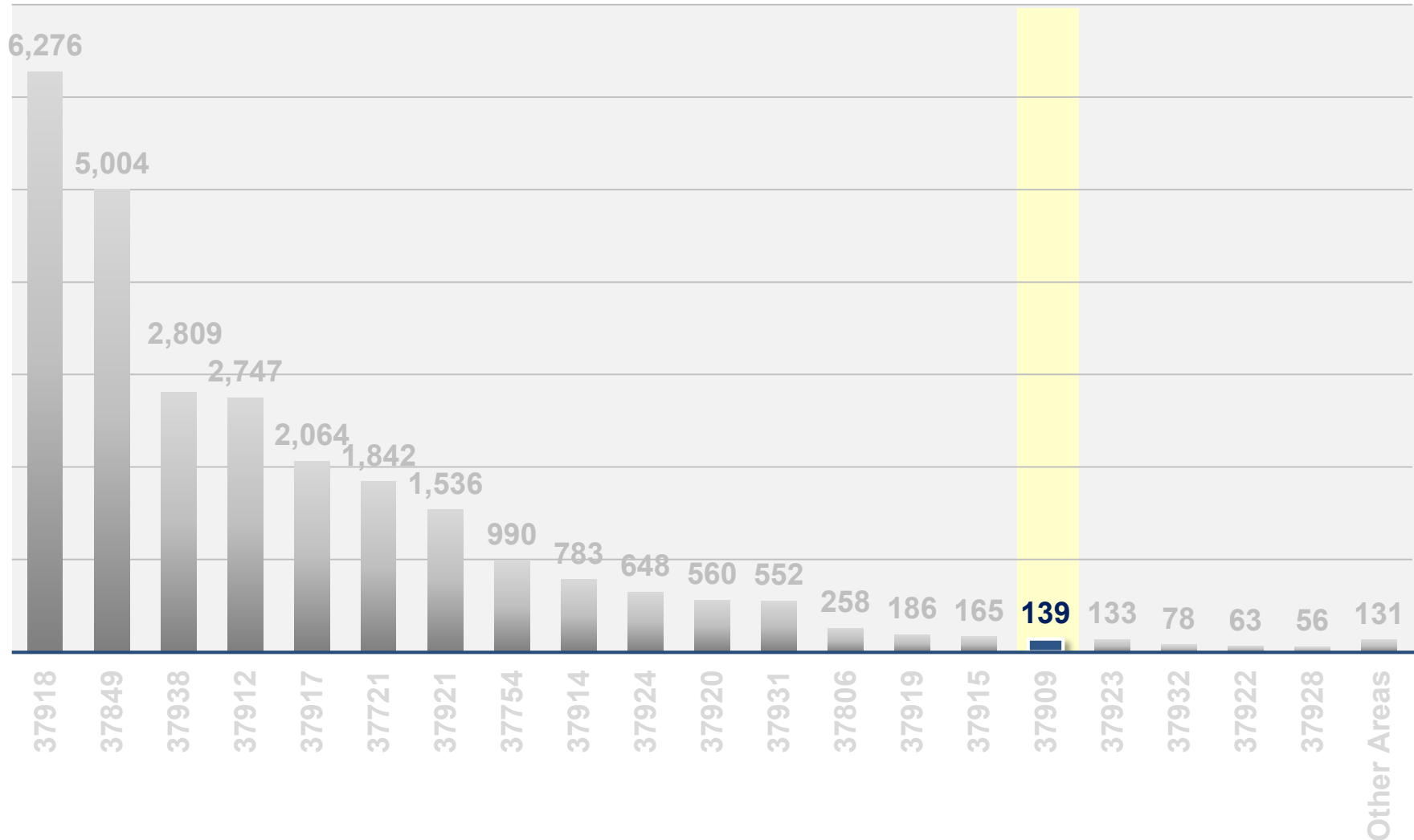


2019 Historical Utilization by Zip Codes in Knox County for NMC



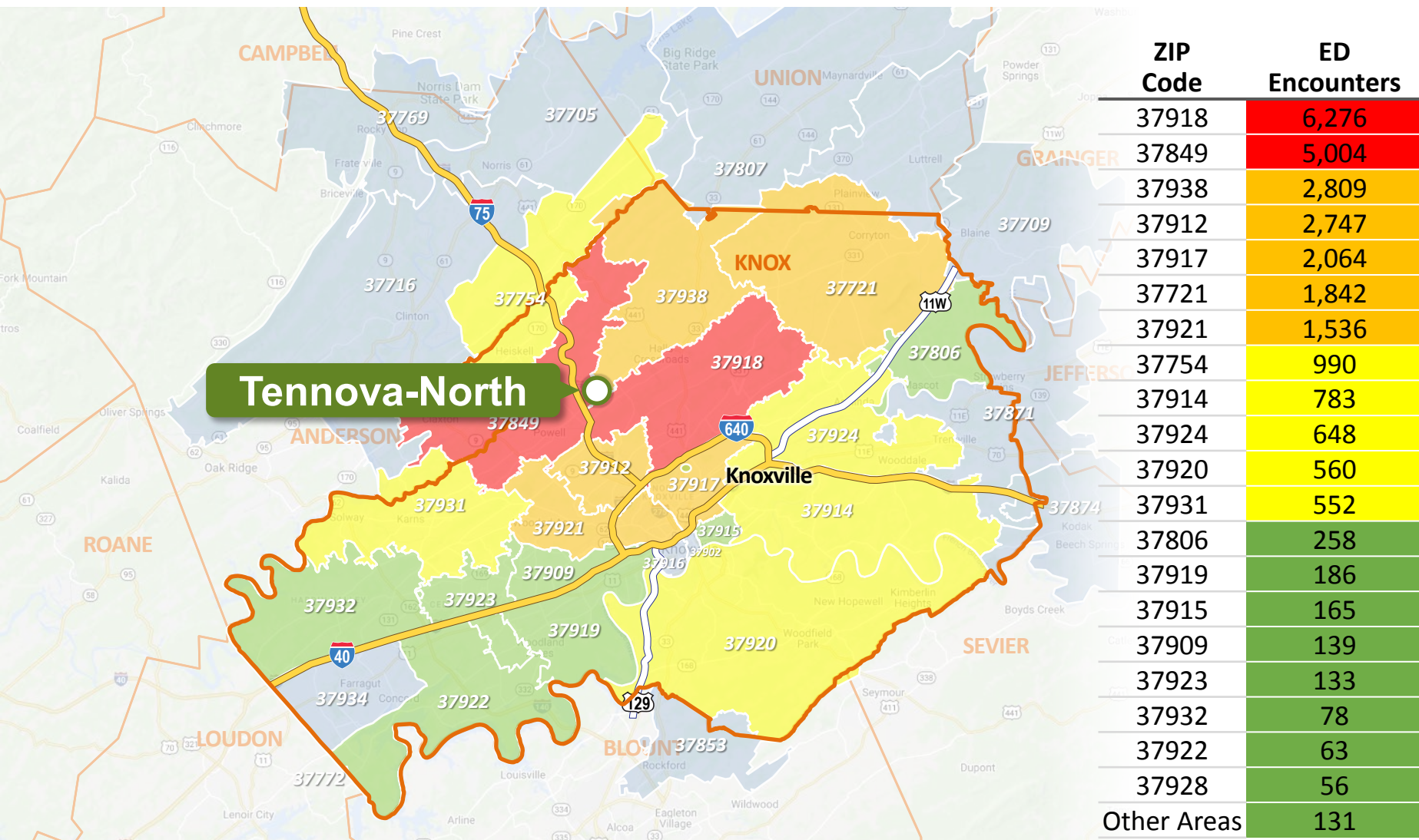
Source: Tennova NKMC Internal Data

2019 Historical Utilization by Zip Codes in Knox County for NMC

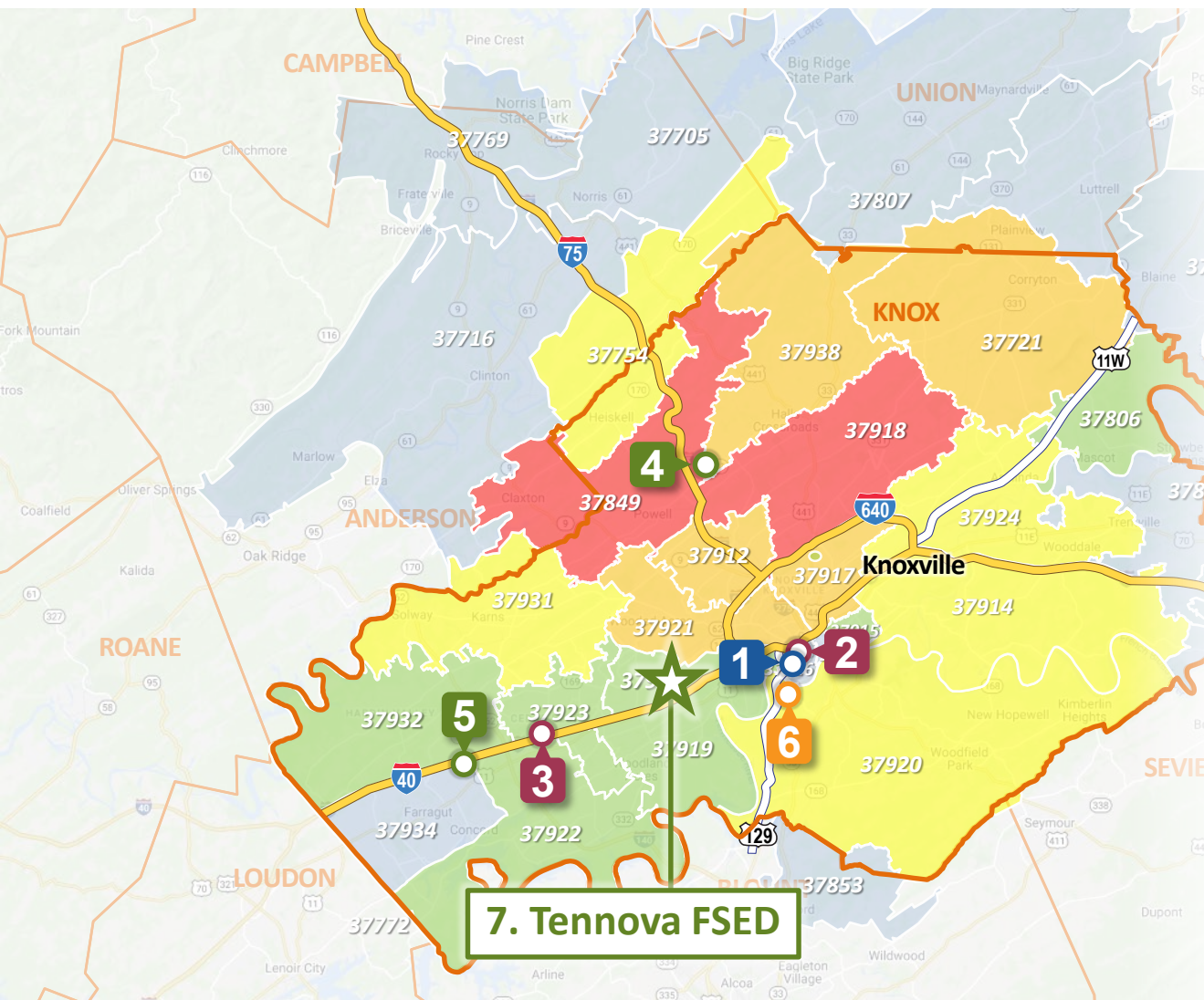


Source: Tennova NKMC Internal Data

Heatmap 2019 Historical Utilization by Zip Codes in Knox County for NMC

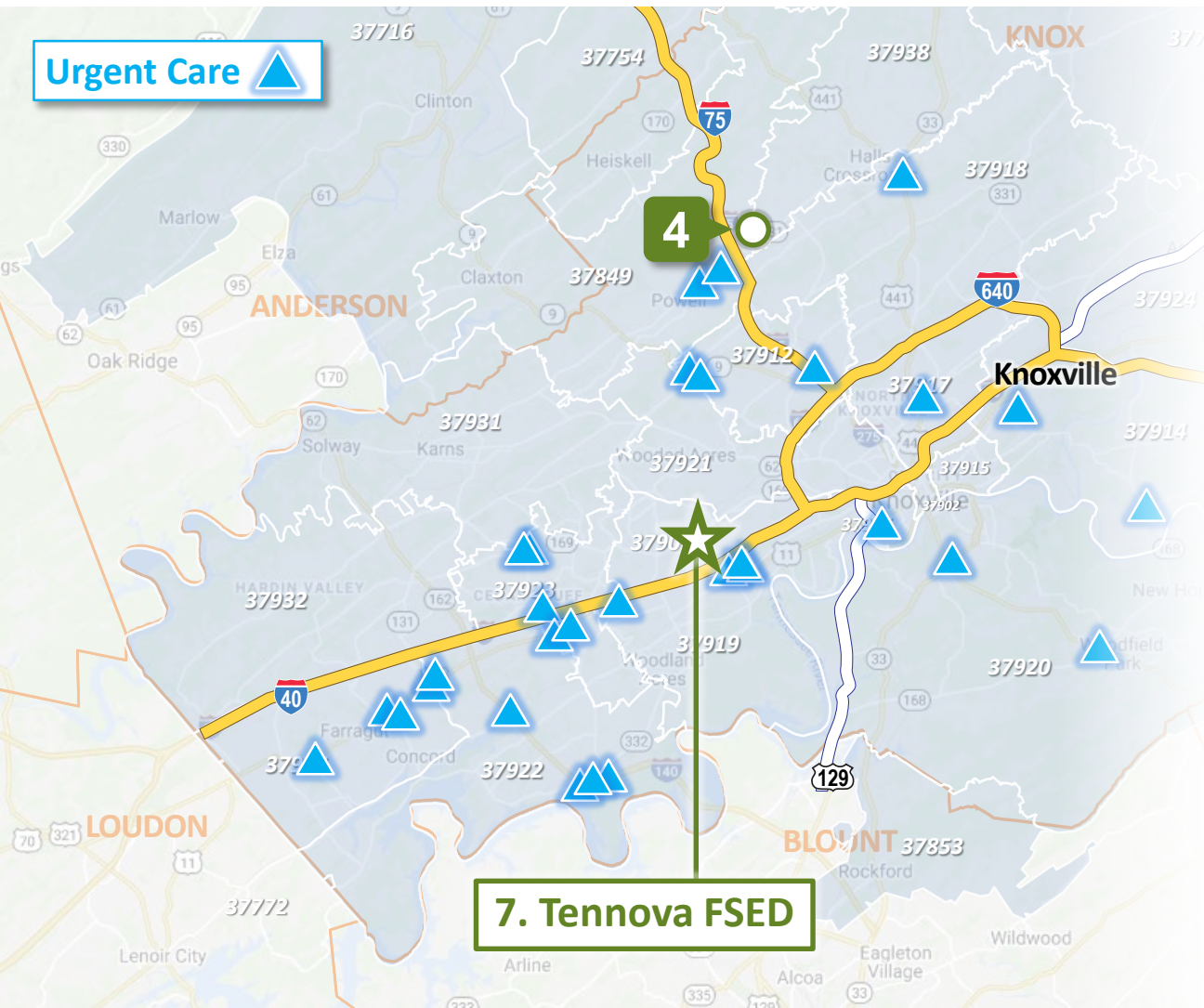


Heatmap 2019 Historical Utilization by Zip Codes in Knox County for NMC



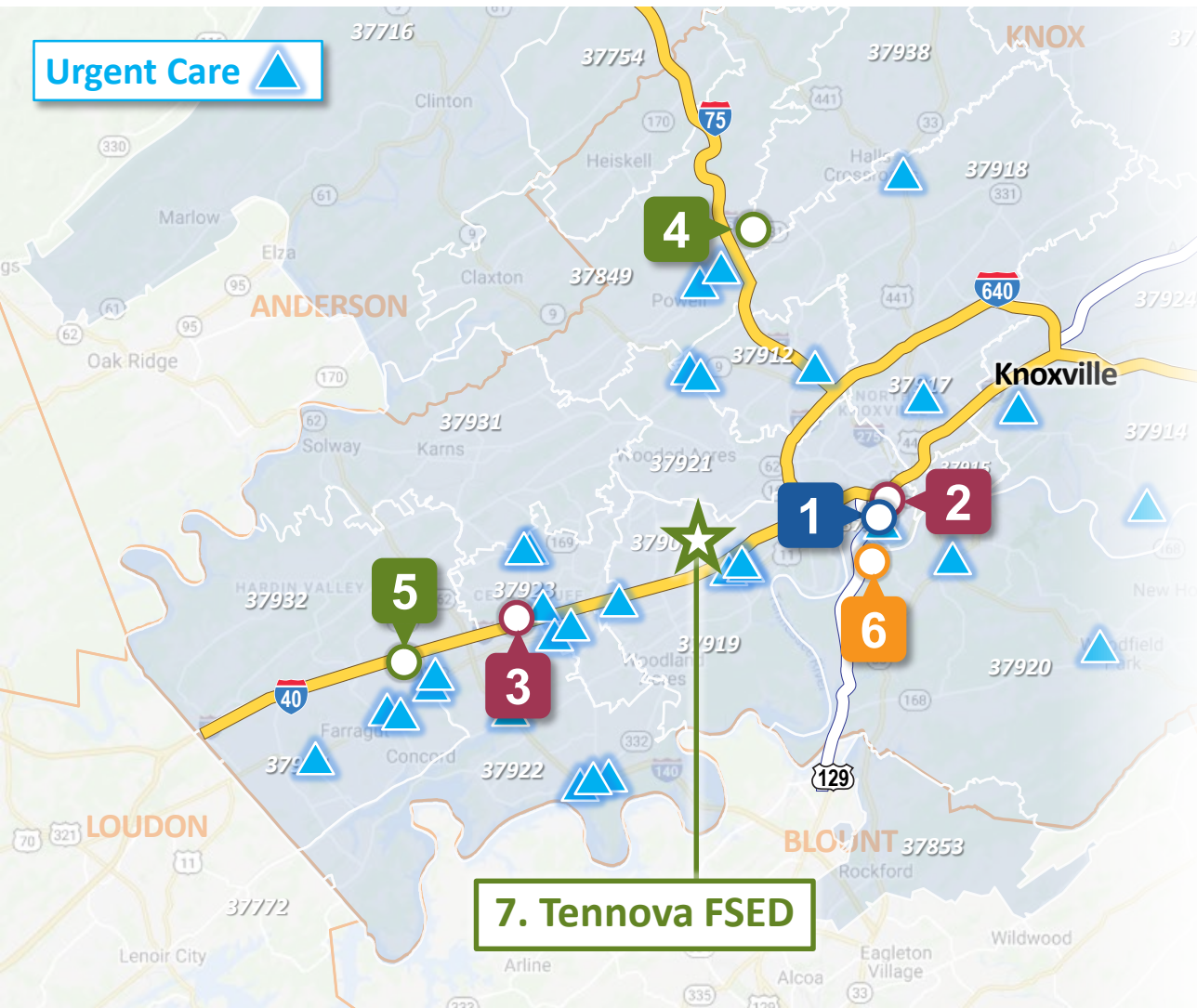
1. East Tennessee Children's Hospital
2. Fort Sanders Regional Medical Center
3. Parkwest Medical Center
4. Tennova-North Knoxville Hospital
5. Tennova-Turkey Creek Hospital
6. University of Tennessee Medical Center
7. Tennova FSED ★
8. Tennova-Physicians Regional Medical Center ✕ (CLOSED)
9. Dowell Springs Behavioral Health
10. Knoxville Center for Behavioral Health

Urgent Care Centers in Knox County



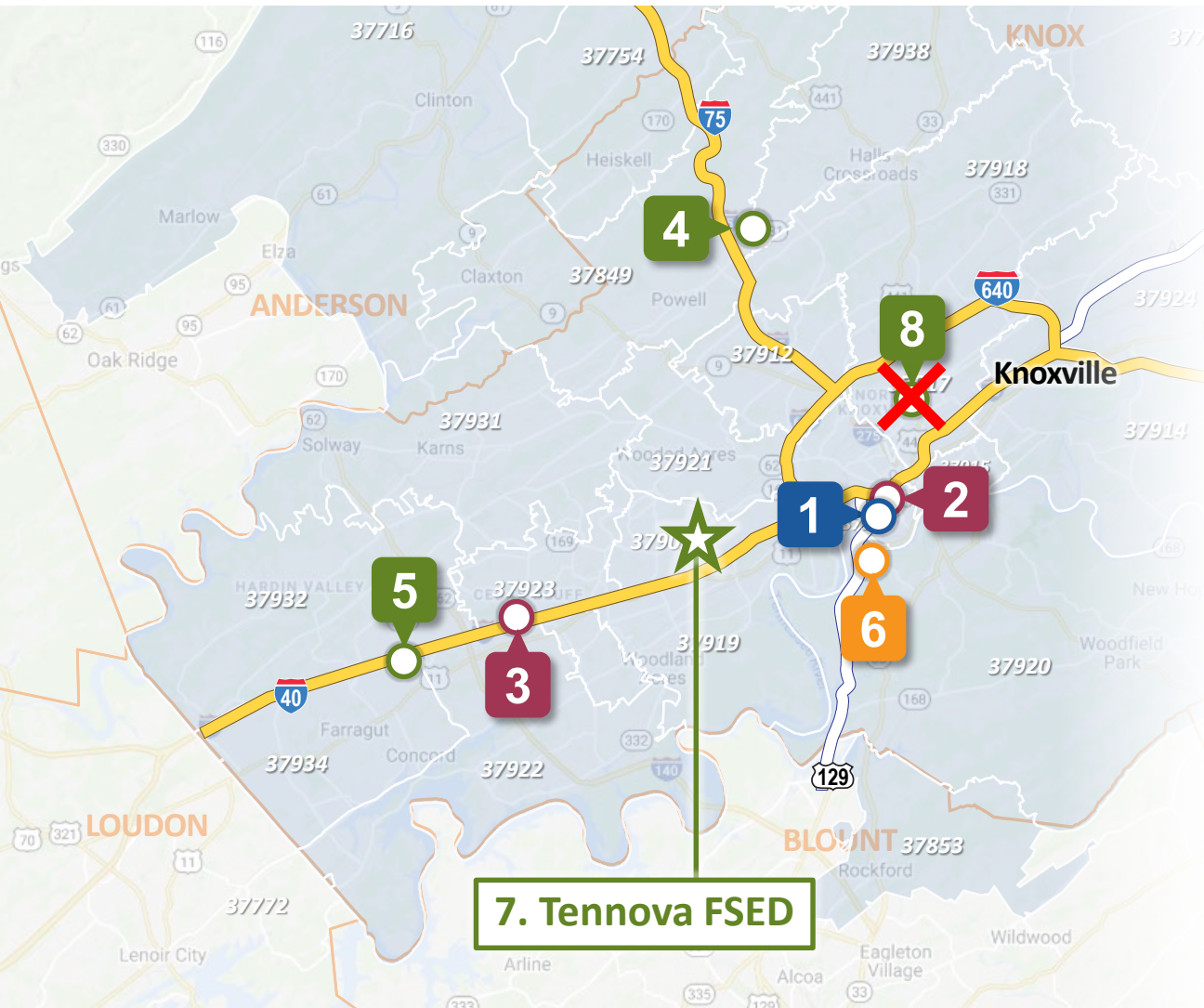
1. East Tennessee Children's Hospital
2. Fort Sanders Regional Medical Center
3. Parkwest Medical Center
4. **Tennova-North Knoxville Hospital**
5. Tennova-Turkey Creek Hospital
6. University of Tennessee Medical Center
7. **Tennova FSED** ☆
8. Tennova-Physicians Regional Medical Center
9. Dowell Springs Behavioral Health
10. Knoxville Center for Behavioral Health

ED Locations and Urgent Cares Servicing Knox County



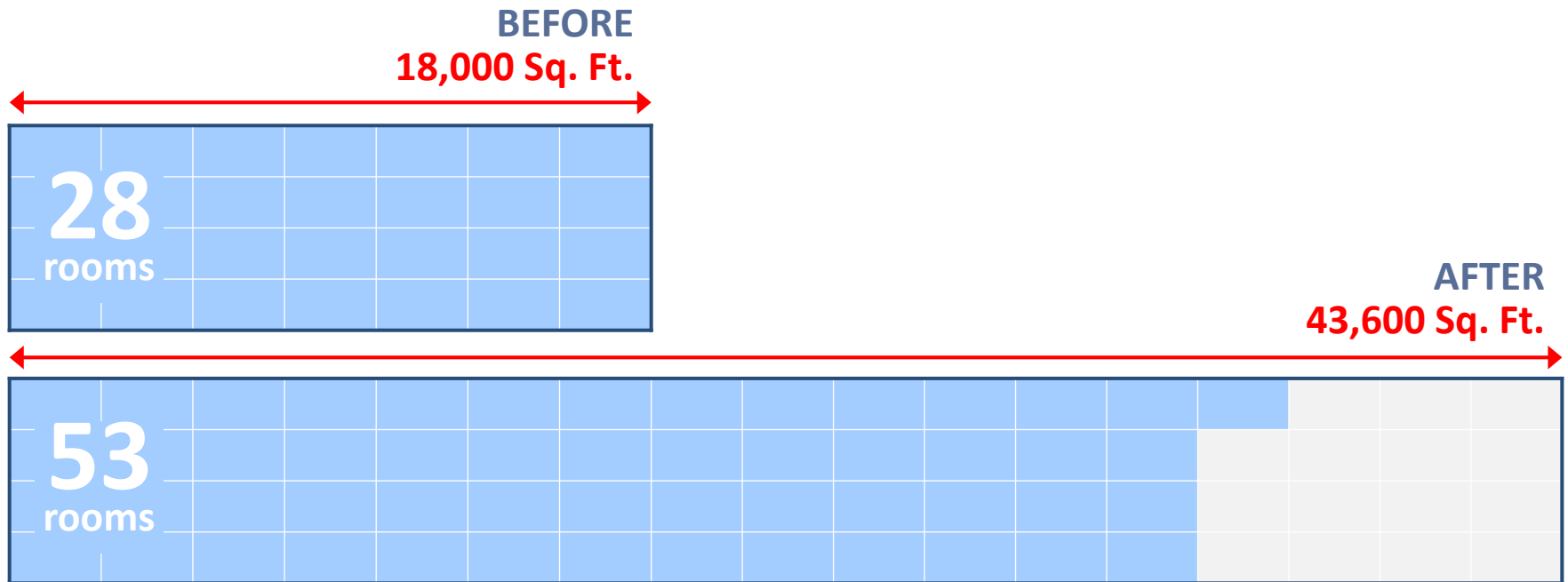
1. East Tennessee Children's Hospital
2. Fort Sanders Regional Medical Center
3. Parkwest Medical Center
4. Tenna-North Knoxville Hospital
5. Tenna-Turkey Creek Hospital
6. University of Tennessee Medical Center
7. Tenna FSED ☆
8. Tenna-Physicians Regional Medical Center
9. Dowell Springs Behavioral Health
10. Knoxville Center for Behavioral Health

Zoom in of the ED Locations Servicing Knox County



1. East Tennessee Children's Hospital
2. Fort Sanders Regional Medical Center
3. Parkwest Medical Center
4. Tennova-North Knoxville Hospital
5. Tennova-Turkey Creek Hospital
6. University of Tennessee Medical Center
7. Tennova FSED ☆
8. Tennova-Physicians Regional Medical Center
X (CLOSED)

Fort Sanders ED Expansion – March 2020

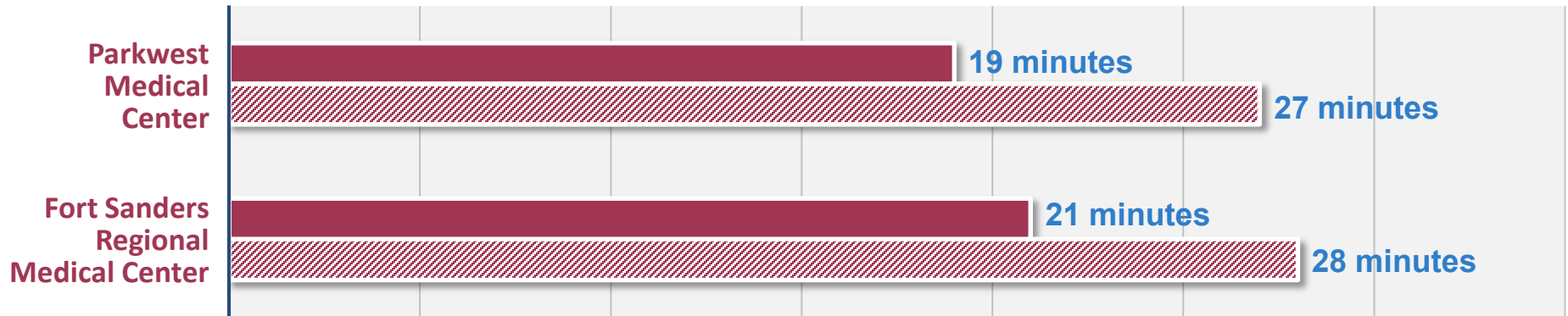


OTHER ENHANCEMENTS

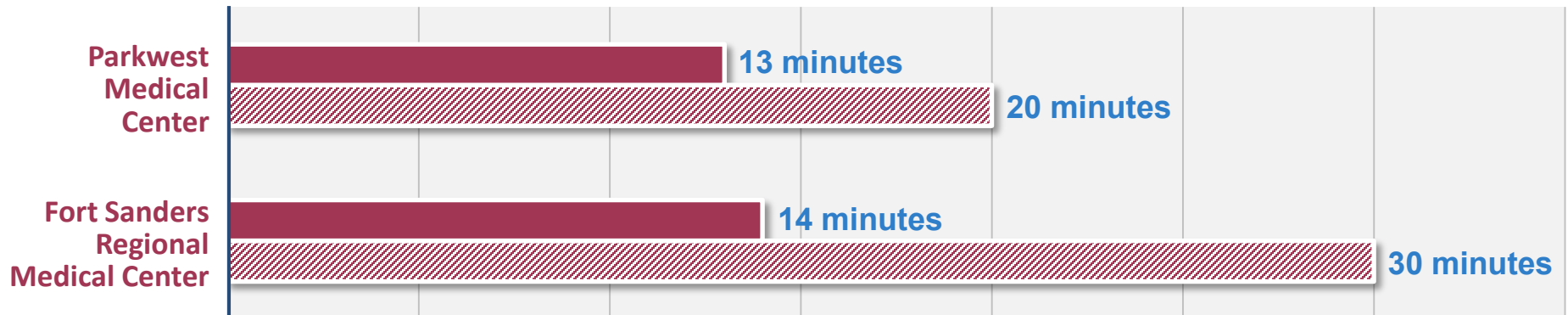
- ✓ Dedicated entrances for public and ambulance
- ✓ Waiting room for 80
- ✓ Dedicated space for mental health patients

Fort Sanders & Parkwest ED Metrics

ED Door to Physician Median Wait Time



EMS Median Wait Times

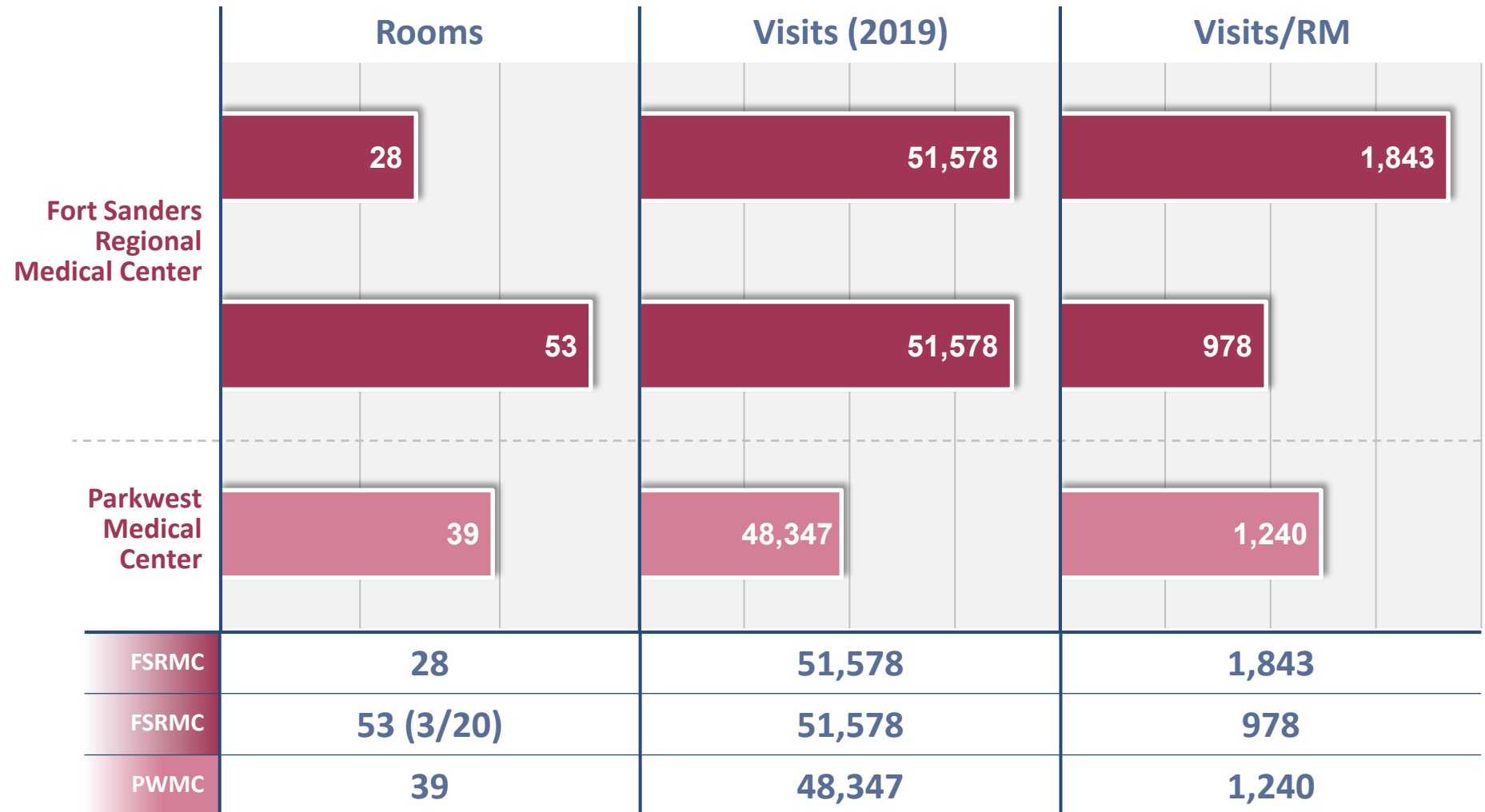


4th Quarter 2019

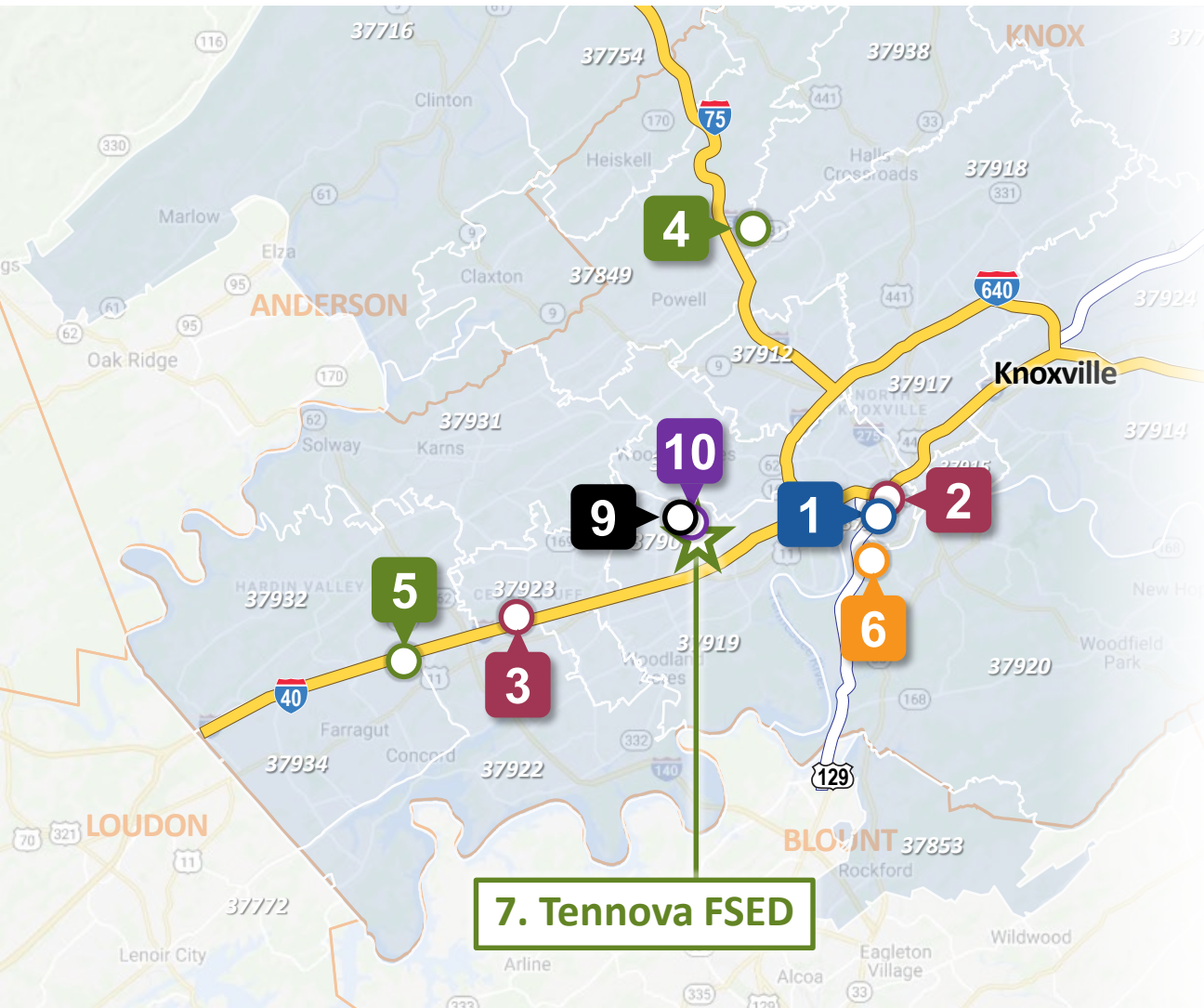


2nd Quarter 2020

Fort Sanders and Parkwest Emergency Department Utilization



New Mental Health Hospitals



1. **East Tennessee Children's Hospital**
2. **Fort Sanders Regional Medical Center**
3. **Parkwest Medical Center**
4. **Tennova-North Knoxville Hospital**
5. **Tennova-Turkey Creek Hospital**
6. **University of Tennessee Medical Center**
7. **Tennova FSED** 
8. **Tennova-Physicians Regional Medical Center**
(CLOSED)
9. **Dowell Springs Behavioral Health**
10. **Knoxville Center for Behavioral Health**

Zoom in of the ED Locations Servicing Knox County



1. East Tennessee Children's Hospital
2. Fort Sanders Regional Medical Center
3. Parkwest Medical Center
4. Tennova-North Knoxville Hospital
5. Tennova-Turkey Creek Hospital
6. University of Tennessee Medical Center
7. Tennova FSED ★
8. Tennova-Physicians Regional Medical Center
✗ (CLOSED)

A Freestanding Emergency Department Not an Alternative



OUR COMMUNITY.

OUR PRIORITY.

Logan Grant
Executive Director
Tennessee Health Services & Development Agency
502 Deaderick Street
Andrew Jackson Building, 9th Floor
Nashville, TN 37243

Re: Proposed Freestanding Emergency Department – Tennova Healthcare North

providers. In any event, a freestanding emergency department would not be an alternative to which patients would be transported by our company, because a freestanding emergency department would not have the capabilities and type of care that true emergent patients require. Instead, a freestanding emergency department would simply create an additional location from which EMS providers would have to transport patients when they need hospital-level care.

Tennessee. We fully expect our situation in Knoxville to get even better with the recent expansion of the emergency department at Fort Sanders Regional Hospital and due to other significant efforts by local providers. In any event, a freestanding emergency department would not be an alternative to which patients would be transported by our company, because a freestanding emergency department would not have the capabilities and type of care that true emergent patients require. Instead, a freestanding emergency department would simply create an additional location from which EMS providers would have to transport patients when they need hospital-level care.

We hope our observations about the Tennova proposal are helpful to the Agency, and we appreciate the opportunity to express our views.

Sincerely yours,

A handwritten signature in blue ink, appearing to read "Rob Webb".

Rob Webb
Vice President of Tennessee Operations
865-216-1455

910 Callahan Drive, Suite 101 • Knoxville, TN 37912

NONEMERGENCY TRANSPORT: 865-688-4999

PRIORITYAMBULANCE.com